GREATER WICHITA YMCA FACILITY POLICIES

CHECK-IN | YMCA members and community participants are required to have their photo taken to ensure safety and security for all. Members are required to enter their electronic membership code on each visit to verify current membership, and community participants must sign a non-member liability waiver on each visit.

EXPECTED BEHAVIOR | The YMCA is an inclusive, family-friendly organization. We expect all members and guests to model four core values—caring, honesty, respect and responsibility—in their conduct and language (including digital and social media communications). The YMCA reserves the right to suspend/cancel membership, end program participation, and remove visitation access if actions or behaviors are not deemed in the best interest of the organization.

NATIONWIDE MEMBERSHIP | When you join the Y, you join a nationwide association of people. So, you’re warmly welcomed by more than 2,000 Ys across the nation. You will be required to sign a nationwide membership waiver upon your first visit to a YMCA outside of the Greater Wichita YMCA association. Check ymca.net for YMCAs near your travel destination.

GUEST PRIVILEGES | YMCA membership is not required to access a Greater Wichita YMCA location. An individual or family guest pass may be purchased to gain access to the YMCA for that one time visit. Guests must be age 18+ to purchase a guest pass, unless accompanied by an adult YMCA member - who accepts responsibility for and will remain onsite with their guest.

All guests/visitors, to purchase a pass/gain entry are required to allow the YMCA to take a photo, to present a photo I.D., and sign a liability waiver at each visit to any Greater Wichita YMCA location. This waiver gives the YMCA permission to conduct a sex offender registry (SOR) check on each visitor.

Guest Pass Fees - $10/individual or $18/Family

APPLYING CLASS/DAY FEES TO YOUR JOINER FEE | Community Participants who join the Greater Wichita YMCA within 30 days of signing up for a class may deduct the difference between the member and the community participant class fee from their joiner fee. Guest Pass fees paid within the past 30 days may also be applied against the joiner fee for a new member. *For new members only. Application of fees cannot exceed the joiner fee.

MEMBERSHIP REFUND | Membership fees are non-refundable except in the case of members who paid a full year in advance and are dealing with an injury, major illness or moving from the Wichita area. Credits expire after one year.

BANKDRAFT CANCELLATION POLICY | The monthly bankdraft payment plan is a continuous membership or program payment plan and will continue unless the YMCA is NOTIFIED 30 DAYS PRIOR TO YOUR NEXT DRAFT. Bankdraft cancellations are accepted in person, by written letter, or by fax with handwritten signature. The YMCA reserves the right to change bankdraft fees with a 30-day written notice to members.

RETURNED CHECK/BANKDRAFT | Returned items are subject to a $20 processing fee.

ATTIRE | The YMCA is a family-friendly facility; please dress appropriately. Athletic shoes must be worn on wood floors. Proper swimsuits must be worn in pool areas. Open-toed shoes are prohibited in the fitness centers.

SAFETY | The Y uses these measures and more to ensure your safety on-site:
- AEDs (automatic external defibrillators) and O2 (oxygen) tanks
- Staff certified in CPR, First Aid, AED and O2
- Nationally certified lifeguards on duty
- Indoor and outdoor security cameras
- Free lock boxes for your personal items
- Frequent and random walk-thrus of locker rooms and key areas
- Background checks conducted on all Y staff and volunteer coaches before allowing them to work with children
- Sex offender screenings on all members, participants and guests

SCHEDULES | Current pool, gym, and fitness class schedules are available in the literature rack of any YMCA, online at ymcawichita.org or via the free Greater Wichita YMCA app (available for iOS and Android). Schedules are subject to change.

PERSONAL TRAINING | Personal, partner, and small group training are a member service. Outside trainers are not allowed in YMCA facilities.

CLIMBING WALLS AND WATER PARKS | Please refer to Climbing Wall and Water Park schedules for complete policies.

RACQUETBALL/HANDBALL COURT RESERVATIONS | Court reservations may be made no earlier than one day in advance. Courts will be held no longer than ten minutes past reserved time. Eye protection is strongly recommended. Racquetball equipment is available upon request.

USE OF FACILITIES BY CHILDREN
- Ages 13–17 Teens may participate in group exercise classes and use the indoor track and adult fitness centers after completing a fitness center orientation. Adult fitness center access may be limited during busy times and orientations may be scheduled at the Member Service Desk. Additional age restrictions apply to treadmill use.
- Ages 10–12 Children are allowed to use facilities without on-site parental/adult supervision. Unstructured activities are listed below. When accompanied and supervised by a parent/adult, children ages 9–12 may use the indoor track, most adult fitness equipment and participate in adult group exercise classes.
- Ages 8, 9 Children must have a parent/adult (age 18+) on site at all times, unless the child is in an organized program. Unstructured activities available vary by location and may include free-play basketball, swimming, bouldering, family centers and youth fitness centers (following fitness orientation). See each YMCA’s Gym, Pool, and Climbing Schedules for open times.
- Ages 0–7 Children must be accompanied and supervised by a parent/adult (age 18+) at all times, unless the child is in an organized program.

USE OF POOLS BY CHILDREN | For your safety, unless in an organized, supervised program such as swim lessons, children ages 0–7 must be accompanied by and within arms reach of a parent/adult (age 18+) at all times when using a YMCA swimming pool. The ratio of children (ages 0–7) to adults (age 18+) should not exceed 3:1 in non-program activities.

FACILITY MAINTENANCE CLOSINGS | Major maintenance in our facilities requires that we close certain areas for extended periods of time, during which time members may continue to use other areas of the facility or another YMCA location.

INSURANCE STATEMENT | The Greater Wichita YMCA does not provide accident insurance for injuries sustained during YMCA activities. Members and community participants participate in programs and use the facility at their own risk, and are encouraged to have personal medical insurance coverage.

LOCK BOXES AND LOCKERS | Free lock boxes are available for securing small items during YMCA visits. Lockers for larger items are also available. Members and guests should provide their own shim-proof lock or padlock for locker use. Locks must be removed daily from free day-use lockers. Locks left on overnight will be removed and contents placed in the Lost and Found. Small lockers are available for monthly rent. Padlocks are available for purchase at the Member Service Desk.

LOST AND FOUND | The Greater Wichita YMCA is not responsible for lost or stolen items. Lost and found items are kept for one week. Inquiries about lost items must be made in person; items not claimed after one week will be donated to a local charity.

SMOKING/TOBACCO PRODUCTS | Use of tobacco products and/or smoking is prohibited in all YMCA facilities and on all YMCA grounds.

CELL PHONES | Use of electronic devices, cameras or video recording devices is prohibited in ALL locker rooms and restrooms.

EMAIL | The Y uses email addresses collected to communicate electronically with members and participants. If you do not wish to receive Greater Wichita YMCA email communications, follow “unsubscribe” instructions in any email.

PHOTO NOTICE | The Y photographs and videotapes various activities for promotional use. Please let the photographer/videographer know if you do not wish to be included in pictures.

SUGGESTIONS | Share your comments and suggestions at any YMCA or online at ymcawichita.org/contact-us.