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**Greater Wichita YMCA**

**Guest Passes FAQ**

**Can anyone purchase a guest pass?**

YMCA membership is not required to access Greater Wichita YMCA locations. Guests must be age 18+ to purchase a guest pass, unless accompanied by an adult YMCA member who accepts responsibility for and will remain onsite with them.

**How much do guest passes cost?**

Individual guest passes are $10 each.

**How can I purchase a guest pass?**

Guest passes may be purchased in person at any Y branch or online at [ymcawichita.org/guestpasses](https://www.ymcawichita.org/guestpasses).

**How do I redeem a guest pass?**

When arriving at the facility, individuals must first check in at the front desk to show their receipt and government-issued ID as well as have their photo taken and sign a liability waiver. This waiver gives the YMCA permission to conduct a sex offender registry (SOR) check on each visitor.

**What if I lost my receipt?**

If you are unable to locate your receipt, front desk staff can assist.

**Am I required to redeem my guest pass within a certain period of time?**

One-time use guest passes must be redeemed within 24 hours of purchase.

**I purchased guest passes for my children. Do they need adult supervision?**

Yes. All youth guests up to age 17 must be accompanied by an adult at all times who has also purchased a guest pass (if not a current member).

**I no longer want to use my guest pass. Can I get a refund?**

Unfortunately, all sales are final. No refunds are granted once purchased.

**If I decide to become a member of the Greater Wichita YMCA, can I apply my guest pass payment toward my membership?**

Yes you can. Anyone who joins the Y within 30 days of purchasing a guest pass may have their payment deducted from their joiner fee.

**Does my guest pass allow me to visit more than one branch?**

Guest passes are valid for one visit only. Multiple branches and/or water parks cannot be visited on the same day with the same guest pass.

**Can I leave and re-enter the facility or water park?**

No. Guest passes do not include in-and-out privileges.

**Are guest passes transferable?**

No. A valid government-issued ID must be shown by adults ages 18+ at the front desk when redeeming a guest pass. The name of the purchaser in the YMCA system must match the name on the ID.

**If the water parks are closed on the day I purchase my guest pass, does it roll over to the next day?**

Unredeemed guest gasses are valid for 24 hours and may be used anytime within that window of time. Redeemed guest passes cannot be used again and do not carry over to any other day.

**What can I do with a guest pass?**

Guest passes can be used for a one-time visit at any branch location where you can enjoy all amenities, including the fitness floor and group exercise studios, indoor track, racquetball courts, gymnasium and pools. Guest passes redeemed at the North, South, Northwest and Andover branches include water park entry.

**Can I take a group fitness class with a guest pass?**

Yes, guests are welcome to take part in group exercise classes offered during the day of their visit.

**Are their behavior expectations for guests?**

Yes. The YMCA is an inclusive, family-friendly organization. Guests who do not adhere to all YMCA [policies](https://ymcawichita.org/policies) and usage guidelines may be asked to leave and will not be issued a refund.